



PARTNERSHIP STORY

PROACTIVE CARE, DELIVERED TOGETHER



How FutureCare and IncrediCare Serve Northern Virginia Families

FutureCare helps IncrediCare's care teams and the families they serve notice changes in daily routine sooner, so care decisions can be made with confidence instead of urgency.

4 & Growing

IncrediCare Locations Live

Bi-Weekly

Team Support & Onboarding

Default Included

In Every IncrediCare Plan

14+

N. Virginia Communities Served

3 Tiers

Connect / Support / Complete

Zero

Camera or Audio Recording

THE CHALLENGE

Most families do not call a home care agency until something has already gone wrong: a fall, a hospitalization, a hard conversation that could not wait any longer. IncrediCare wanted a way to help clients and families notice meaningful changes earlier, without adding pressure, cost, or intrusion into a senior's daily independence.

THE FUTURECARE APPROACH

FutureCare layers a quiet, passive wellness insight system underneath IncrediCare's full continuum of care, from Learn to Assist to Companion. A simple in-home system, a gateway, entry sensors, and wellness sensors, and as needs grow, fall detection or sleep tracking, observes general movement and routine patterns over time. No cameras, no audio, no one watching in real time.

WHAT THIS MEANS FOR INCREDICARE FAMILIES

- 1** Earlier, calmer conversations about care needs, before a crisis forces the decision
- 2** More confidence for adult children coordinating a parent's care from a distance
- 3** A gentle, low-cost starting point for families not yet ready for full-time care
- 4** A care plan that grows only when it needs to, never more than a family chooses

Interested in bringing this kind of partnership to your home care agency?

futurecare.ai | info@futurecare.ai | (310) 759-0126



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How FutureCare and IncrediCare Serve Northern Virginia Families

FutureCare is built into every level of IncrediCare's care continuum. As a family's needs grow, the technology grows with them, without ever starting over.

LEARN

"Support without intrusion."

- Families not yet ready for care
- Cost-sensitive households
- Older adults who resist in-home help

ASSIST

"Independence with guidance."

- Older adults who need light support
- Families wanting flexibility
- Care grows only as needed

COMPANION

"Full care, elevated by AI insights."

- Families ready for full support
- Higher-acuity situations
- Deeper sleep and safety insight

A TRUE OPERATING PARTNERSHIP

This is more than a technology integration. FutureCare and IncrediCare's teams meet bi-weekly to support new client onboarding, answer questions from IncrediCare's care staff, and make sure FutureCare keeps working quietly in the background of everyday care delivery, exactly as it is designed to. The partnership is live across four IncrediCare locations today and continues to grow.

PROVEN ACROSS FUTURECARE'S DEPLOYMENT NETWORK

45

Falls Detected in Monitored Homes

100%

Alerted Falls Resolved

Within Minutes

Families and Caregivers Notified

Composite results from a representative sample across FutureCare's broader live deployment network.

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